

VACATION DELUXE REPORT DIVISION: POLICIES AND PROCEDURES

Guidelines for Applying for the Deluxe Resort Division: Staff/Client Ratio: 1:4

This division is targeted for those vacationers who are independent or require minimal, if any, assistance in hygiene, bathing, grooming, and dressing. If vacationer does have a need for assistance, please discuss, in detail, with the Director. This will help to determine if the client is more appropriate for the CLASSIC DIVISION of A Touch of Country Vacations, Inc. Assistance will be given for purchases if needed.

Self Help Needs: Staff are trained and experienced in in all areas of special needs: hygiene, bathing, grooming, and dressing.

Staff are also trained in First Aid & CPR, medications handling, safety, and personalized recreation.

Wheelchair Policy: We are able to provide service if that person can stand, transfer to chair, toilet, etc. on their own with supervision and minimal hands-on support. We will no longer be able to manually/physically transfer – this will prevent a chance of injury. Service is very restrictive/maybe more cost. Call to clarify.

Accommodations will be in various Deluxe Resort locations (depending upon size of group, availability, and seasonal issues). Locations and Dates are subject to change – a minimum number of vacationers are needed for a scheduled trip to proceed. If the minimum number is not met, another trip may be selected and funds deposited will be transferred to new selection as requested.

Fees The balance of the fees are due three weeks (or 15 working days) prior to the session. The finances can be discussed with the Director if needed.

The confirmation or denial will follow by either mail or phone contact from ATCV.

Advanced Payment Plan (Quick trust spend down) Call for payment options.

An advanced payment plan is available – make small or larger payments toward a future vacation or a Payment Plan is also available – no interest or fees. We are very accommodating for a vacation to be paid off in full even after the trip has been taken.

Our agency can do any type of billing as needed for the vacation trip to be expedited.

Application Process – Applications can be downloaded from our website or mailed

Please complete the following and mail back:

- Application with a recent photograph – picture will not be returned. (color copy of CA picture ID is OK)
- Send \$200.00 deposit (check or money order) to A Touch of Country Vacations, Inc.
- Medications Form (also copy of most recent physical and insurance card/s)
- Releases and Consents/Liability Waiver Forms with needed signatures.

Exclusion Policy for Deluxe Resort Division

A Touch of Country Vacations, Inc. is unable to accommodate the following:

Extensive self-help needs – see Guidelines at top of this page.

Behaviors: Please call us if you have questions about your vacationer's behaviors.

- Any aggressive/assaultive behaviors, smearing, stealing, running away, refusal to follow directions in regard to safety/health situations, property destruction: stuffing toilets, awake at night.
- Smokers - Smoking will not be permitted due to secondary smoke and fire hazard.

Medical Issues: Positive for Hepatitis/Tuberculosis;Tracheal/colostomy. Insulin self-injection is OK.

Transportation is from designated pick-up points just off a freeway, as near as possible to the facility. ATCV has multiple facilities for pick-up for each session therefore pick-up and drop-off's at the facility is not possible. There is no charge for transportation. Ground travel will include to and from the vacation site to the pick-up point and all transportation to and from activities during the vacation session. Care-providers will be provided a map and approximate times of the pick-ups. Exact pick-up times will be communicated closer to the session date. Vacationers must be on time for the pick-ups. Most sessions include several pick-up locations and times must be coordinated. Vacationers who are late may be left behind.

Other Protocols: Vacations are conducted in a retreat setting. Males and females are quartered separate at all times. There is a provision for sleeping arrangements for **married** couples. There are no exceptions.



A Touch of Country Vacations, Inc.



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 Vendored Through all California Regional Centers
 San Diego Regional Center Vendor #HQ 0489

2018 DELUXE RESORT DIVISION VACATION SCHEDULE

*See 2018 CLASSIC RESORT DIVISION SCHEDULE

* Press Classic Division Button on website: www.atouchofcountryvac.net

Attn: Inland Regional Center Clients and Care Providers!

**Our Agency is an Approved and Registered Travel Agency for Client Vacations, by the
 CA Attorney General's Office. Registration #: 2129930-40**

*More details provided – See Itinerary Directory (will soon be on website – call for now)

NOTE: Locations and Dates may be subject to change – Minimum Number Needed for Trip

Feb 5-9 (5 day)	Worldmark Oceanside Beach Resort	\$1,590	Disneyland/Balboa Park/*	Independent: OK (call) Payment Options Spend Downs Customized Fun & Dates
Mar 5-9 (5 day)	Worldmark Indio/Palm Springs Rst.	\$1,590	Casinos/Palm Springs/*	
Mar 26-28 (3 day)	Worldmark Oceanside Beach Resort	\$ 990	San Diego Sea World/*	
Apr 16-18 (3 day)	Worldmark Indio/Palm Springs Rst.	\$ 990	Casinos/Palm Springs*	
Apr 30-May 2 (3 day)	Worldmark Anaheim Resort	\$ 990	Knott's Berry Farm/*	
May 21-25 (5 day)	Worldmark Solvang Resort	\$1,590	Little Denmark/Shops/*	
Jun 4-6 (3 day)	Worldmark Oceanside Beach Resort	\$ 990	Disneyland/*	
Jun 18-22 (5 day)	Worldmark Anaheim/Dolphin Cove	\$1,590	Universal Studios/Rst. Fun	
Jul 16-18 (3 day)	Worldmark Oceanside Beach Resort	\$ 990	San Diego Safari Park/*	
Jul 23-27 (5 day)	Worldmark San Diego – Inn at Park	\$1,590	Coronado Isl./Maritime/*	
Aug 14-16 (3 day)	Worldmark Oceanside Beach Resort	\$ 990	San Diego Sea World/*	
Aug 20-24 (5 day)	Worldmark San Diego – Inn at Park	\$1,590	San Diego Zoo/Seaport Vlg*	
Sept 5-7 (3 day)	Worldmark Oceanside Beach Resort	\$ 990	San Diego Zoo/Balboa Pk*	
Sept 24-27 (4 day)	Worldmark Big Bear Resort	\$1,320	Bear Mountain/Snow Summit/Moonridge Pk*	
Oct 1-5 (5 day)	Worldmark Indio/Palm Springs Rst.	\$1,590	Palm Springs/Casinos/Shopping/*	
Nov 12-16 (5 day)	Worldmark San Diego- Inn at Park	\$1,590	Seaport Village/Midway Museum/*	
Nov 26-28 (3 day)	Worldmark Anaheim Resort	\$ 990	Universal Studios/Resort Fun/*	
Dec 10-14 (5 day)	Worldmark Oceanside Beach Resort	\$1,590	Disneyland/Balboa Pk./Japan. Friendship Gds/*	

